
Concierge Implementation Services

A Whole New World of AMS Configuration

Wouldn't it be great if a provider came to us and performed the actual work of getting an AMS up and running? This would save time, money and resources.

The good news for you? We have you covered! Our concierge service does the work for you plus training. You will have a dedicated on-site implementation manager and support team to help you every step of the way.

- 1 Consulting & Configuration**
 - Effective and efficient AMS management
 - One-on-one implementation training
- 2 Website Content Migration & Layout**
 - Page-by-page transfer of website content
 - User-experience improvement
- 3 Data Improvement**
 - CMS data audited and evaluated
 - Duplicate records eliminated, verify phone numbers and valid email addresses
- 4 Email Template Design**
 - Branded templates with responsive design
 - Opportunity to generate non-dues revenue
- 5 Live Customer Support**
 - 24/7/365 live customer support
 - Available at all times to assist you



Naylor provides member engagement and revenue solutions to 1,800+ associations throughout North America.

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Great Benefits

Personalized Service

Our implementation team works with your staff to fully understand your priorities and needs. We provide a smooth transition with minimal disruption to daily responsibilities.

Time Savings

We have you covered. Saving 100+ hours of staff time gives you the control to manage your priorities and responsibilities.

Dedicated Resources

Your on-site implementation manager and support team are solely focused on you. Consultation, configuration, implementation from start to finish - with training.

Faster Implementation

Other providers can take up to four months to fully complete implementation. We cut that time in half.

Our Vision

Provide associations with dedicated resources, time and support to deliver a distinct and valuable implementation experience. Build trusted and personalized partnerships for long-term success.



"We just wanted to share our experience with Timberlake. Sales was thorough in their follow-up and our project manager was amazing! We are extremely satisfied with their service, support and functionality."

- Cyndy Bolsenga, Iowa VMA



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